

LIFE@FLIGHT

Saint Alphonsus
January 6, 2010

Dear Life Flight Group Member:

The Saint Alphonsus Life Flight Membership Program appreciates your on going support of our program and the recognition of value our membership brings to your group. The Life Flight Program is supported by our Life Flight members, and your investment makes it possible for us to continue to quickly access and safely transport patients who require tertiary care.

Life Flight has been offering group rates since 1995 and over those 14 years there have been no fee increases. However, after careful review of the Life Flight Membership Group structure, we have come to the conclusion that we need to make changes to our renewals for group membership program and renewal fees. There have been many enhancements to the Life Flight Program over the past decade, which directly relate to the need to increase our rates.

□ Saint Alphonsus Life Flight has one (1) airplane base at the Boise Airport and has expanded to four (4) helicopter bases in Boise, Mountain Home, and McCall, Idaho and Ontario, Oregon. Membership funds make it viable for us to remain in these communities in order to be closer to those needing our services, since time is of the essence in responding to critical traumas.

□ Saint Alphonsus Life Flight has also added satellite tracking and night vision goggles to all of our aircraft to maintain the highest level of safety possible for our crew and transported patients.

What Does This Mean?

Currently you are paying a group fee (\$550 dollars for every 100 individuals in your group - equals \$5.50 per person) plus \$35 for any member who wants to add their family. This new plan eliminates the group fee and instead each member in your group will pay for a annual membership - family is included at no additional cost. Fees are based on the following group size:

Number of Group Members

25 or more members in a group

3-24 members in a group

Yearly Life Flight Family Membership Rate per

\$35 family*

\$45 per family*

** The definition of family includes any dependent under the age of 23 whom you claim on your income tax returns.*

With this new fee structure, Life Flight will maintain the management of your group membership and you will no longer have to submit a spread sheet with all of your members. Every member within your group will be given a special group application to complete and send in. As new members are added, they will merely complete the form and send in with payment.

We sincerely appreciate the years of support you have shown our program. We hope to keep you as a Saint Alphonsus Life Flight Membership Partner. If you have any questions, please feel free to give me a call at (208) 367-3548.

Sincerely,
Pol li Buzzini Marketing/Membership
Coordinator Saint Alphonsus LifeFlight



Membership Application

Complete and return this application to Life Flight Network

Member Information

Name: _____ Date of Birth: _____

Mailing Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ Email Address: _____

Names of Significant Other and Legal Dependents (under 26)	Date of Birth	Relationship
_____	_____	_____
_____	_____	_____
_____	_____	_____

Discount Group: **Back Country Horseman**

Membership Rates

1 Year, \$35 Lifetime Membership, \$1000 Lifetime Payment Plan, \$250 for 4 years

Payment Information

Check payable to Life Flight Network

Credit or Debit: Amount: \$_____ Type of Card: _____

Card Number: _____ Expiration: _____ / _____

I hereby authorize Life Flight Network, LLC to charge the amount indicated above.

Signature: _____

Membership cards and a credit card receipt will be mailed within 5-10 business days from receipt of application.

Please mail membership applications to:

Life Flight Network LLC
2779 South Liberty Street
Boise, ID 83709
Phone: (208) 362-3800 • Fax (208) 362-4796 • (800) 574-9464

See the Life Flight Network membership brochure at www.lifeflight.org for latest membership terms. New member benefits take effect after receipt of completed application and payment plus a period of 30 days for interhospital transfers. Life Flight Network flies patients based on medical need, not membership status. Medicaid beneficiaries should not apply for membership. Air Methods Inc, Aero Air LLC, and Conyan Aviation are the certificated FAA Part 135 air carriers.



Membership Program Overview

Who is Life Flight Network?

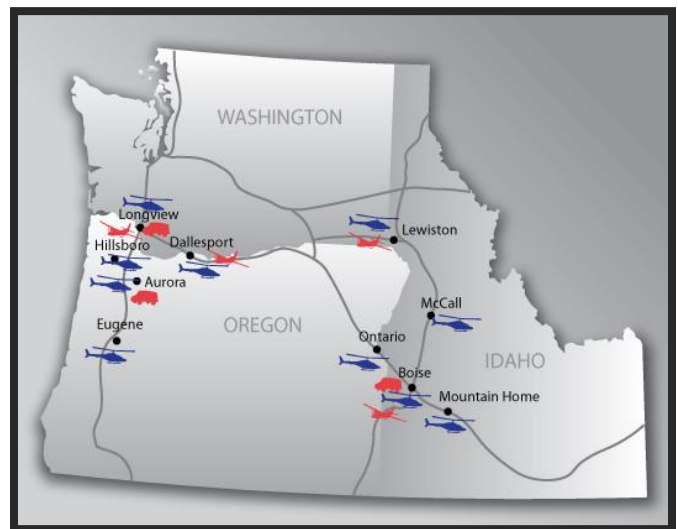
Life Flight Network is a not-for profit medical transport service provided by a consortium of Legacy Health, Oregon Health & Science University, Providence Health & Services - Oregon, and Saint Alphonsus Regional Medical Center. All are dedicated to improving patient outcomes by providing helicopter, fixed-wing, and ground ambulance support to seriously ill or injured patients in a safe and timely manner. Life Flight Network was named *Program of the Year* by the Association of Air Medical Services (AAMS) in 2009.

What services does Life Flight Network provide?

Life Flight Network exists to fulfill a vital role – saving lives. With its unique combination of air and ground ambulances and highly skilled personnel, Life Flight Network represents an integral part of local emergency medical systems. Life Flight Network provides critical care transport to seriously ill or injured patients from the scene of an emergency or from one hospital to another. These are the patients who need the highest level of care and the fastest transport possible.

What is the Life Flight Network service area?

Life Flight Network bases are strategically placed throughout the Northwest, including Oregon, Washington and Idaho to provide maximum coverage of the communities. Bases are staffed and available for immediate response seven days per week. Helicopters are generally airborne within minutes of a request. Airplanes can generally be airborne within 30 minutes.



Why should I become a Member?

Northwest families live, work and play in our vast coastal areas, open spaces, scenic mountain passes, and rivers, and enjoy all the recreational wonders the Northwest has to offer. This often remote environment can place residents and visitors at risk when they need immediate and specific medical attention, whether it is a pediatric medical emergency, heart attack, stroke or accident. Life Flight Network can quickly dispatch a specialized emergency health care team to an accident or medical emergency to provide critical care life support and accompany the patient on a swift flight to a medically appropriate facility.

What are the benefits of Membership?

Depending upon the distance, air medical transport and patient care charges can quickly exceed \$10,000. If you or a covered family member are flown by Life Flight Network or one of its reciprocal partners under a medically necessary emergency air transport, Life Flight Network will accept an insurance settlement (if any) as payment in full, and you will have no out-of-pocket expenses. We bill your insurance company directly for the medical transport, so you will not pay any deductibles or out-of-pocket expenses beyond your membership fee.

Reciprocal Partners

Whether in Oregon, Washington, Idaho, Wyoming, Northern Nevada, or Northern California, you may be covered if transported by a reciprocal provider, subject to the reciprocating program's membership rules. Life Flight Network reciprocal partners include:

- Airlift Northwest - Seattle, WA
- Air Link - Bend, OR
- Air St. Luke's - Boise, ID
- CalStar - Chico, CA
- Care Flight Reno - Reno, NV
- Enloe Flight Care - Enloe, CA
- Northwest MedStar - Spokane, WA
- Wyoming Life Flight - Casper, WY

There. When you need us. (800) 574-9464 • www.lifeflight.org